

MEDICI Call for Good Practices/Submission guidelines

About MEDICI

MEDICI (Mapping Digital Inclusion) aims to map and share good practices aimed at integrating vulnerable and disadvantaged groups in the digital society across 27 EU Member States and the UK.

Our main objectives:

- ✓ Developing, disseminating and expanding an interactive catalogue and map displaying the state of the art on Digital Inclusion initiatives for vulnerable groups in Europe.
- ✓ Identifying areas where no such initiatives yet exist.
- ✓ Connecting Digital Inclusion stakeholders so that they can consolidate existing knowledge and experience in a common effort to eradicate digital exclusion.
- ✓ Facilitating knowledge exchange between public, private and civil society actors.
- ✓ Creating a sustainable Digital inclusion Knowledge Community.

For more information check our [website](#) and download our [INFOGRAPHICS](#)

About Digital Inclusion

Information and Communication Technologies (ICT) have become part of people's daily life. Yet research shows that a significant number of European citizens don't experience the full benefits of the 'digital society'. This 'digital exclusion' closely mirrors the structures and dynamics of social exclusion. Significant inequalities in internet access and broadband connectivity in the EU27 and the UK combine with low levels of digital literacy as well as limited access to digital services to create the phenomenon of 'dual exclusion'. This describes the ways in which structural inequalities like social class combine with ICT-based inequalities to reinforce processes and indicators of deprivation, such as: low income, unemployment, poor education, ill health and social isolation. Many studies on digital participation and social exclusion highlight a significant correlation between digital exclusion and a wide range of factors associated with social exclusion, including low levels of social participation; poverty and mental health issues.

Why collecting cases matters

In order to identify gaps in digital inclusion interventions in Europe, it is important to map what already exists in the field; what works and what does not work in enhancing digital inclusion for vulnerable groups. In this context, MEDICI has developed a Map and Catalogue, which collects good practices on the digital inclusion of vulnerable groups across European countries. These good practices provide evidence on how they have made or will make a difference to the digital exclusion of vulnerable groups. The Catalogue and Interactive Map:

- ✓ shows what works, for whom and in what circumstances
- ✓ offers users transferable learning that can be applied in their own context
- ✓ highlights the gaps in the provision of initiatives to tackle the digital exclusion of vulnerable and disadvantaged groups in the EU.

How to submit the case?

You can propose your case to be part of the MEDICI Map and Catalogue by filling in the **form** that you can find here <https://digitalinclusion.eu/upload-good-practices/>. You must be logged in (and registered as a member) to be able to upload your case.

What happens when I submit a case?

It is automatically sent to the MEDICI case assessment team who carry out an initial assessment of the case for relevance. New cases submitted by MEDICI's Knowledge Community members will appear first in the 'Digital Inclusion Stories' space, whilst full validation assessment for catalogue entry is carried out (provided it has sufficient evidence of effectiveness). The **Digital Inclusion Stories Space** is an incubation space for the main catalogue, a space where members can be inspired by, comment and vote on cases that are showcased there.

Will I get a feedback or evaluation report?

You will get a personal feedback by our evaluation team. For the general enquiries, contact our team:

<https://digitalinclusion.eu/contact-us/>